



Traffic Incident Management Enhancement (TIME) Task Force of Georgia

2019 4th Quarter Newsletter
www.TIMETaskForce.com



CALL TO ACTION

Call for TIME Conference Speaker & Presenters

TIME Task Force meetings and events feature experts, leaders and innovators in traffic incident management from a cross section of disciplines. If you or someone you know would like to speak at an upcoming TIM Team Meeting, event or our annual conference please contact us.

Email—Info@timetaskforce.com

TIME Task Force Welcomes New Open Roads Policy Endorsers



Buzzed driving is drunk driving!

The holidays are known for being merry and bright, but they're also known for being the deadliest season when it comes to drunk driving. Every holiday season, lives are lost due to drunk drivers. Don't let a little buzz ruin your holidays.





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Celebrating
25 Years of Service
1994 - 2019



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HERO 25TH ANNIVERSARY

The Georgia Department of Transportation's Highway Emergency Response Operators (HERO) unit started in 1994 as metro Atlanta prepared for the 1996 Olympic games. ([Timeline video](#))

2019 marks the 25th anniversary of HERO, which kicked off a series of celebrations with the first held at GDOT Headquarters in Atlanta on Nov. 19, 2019.

GDOT District 7 Engineer Kathy Zahul welcomed more than 100 guests, including Tennessee DOT, local radio and news personalities, DOT Transportation Board members and current and past HEROs.

GDOT Commissioner Russell McMurry provided an overview and emphasized the importance of the HERO program for the state of Georgia, GDOT and Georgia motorists.

HERO Manager Jason Josey and HERO Assistant Manager Jeff Dixon presented honorary HERO badges to Commissioner McMurry, State Traffic Engineer Andrew Heath and State Operations Division Director John Hibbard. Jason also presented the '[HERO as Heroes](#)' video to show HEROs in action and the impact their jobs have on the Atlanta roadways.



WSB's Mark Arum continued the praise for the HERO program, thanking the team for 25 years of dedicated service to Atlanta commuters.

The event concluded with a thank you to HERO, the Commissioner and the many others who assist in making the HERO program successful. We look forward to another 25 years of HEROs helping Atlantans on our interstates.



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The Georgia TIME Task Force is collecting necessity items for the homeless and less fortunate. Donations will be collected until Friday January 31st, 2020.

Our goal is to deliver 150 necessity bags to two non-profits we have teamed with: **Promise Place & SafeHouse Outreach.**



Please support this effort by donating these items:

EMS/Fire – lap blankets, gloves, socks

Law Enforcement – Ramen noodles or individual cups of soup, individually wrapped snack bars, individually wrapped peanut butter crackers, mixed nuts

HERO/CHAMP – cases of water, disposable wipes, Slim Jim's Jerky

Towing – Beanies, scarves, band aids

GDOT TMC, GDOT D3, and other TIME partners – toothbrushes, toothpaste, soap, deodorant, lotion, Chapstick

DROP OFF POINTS

GDOT HERO
515 Plasters Ave.
Atlanta, GA
30324

GDOT TMC
935 United Ave,
Bldg. 24
Atlanta, GA 30316

Your local
TIM site



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STATE DRIVER SERVICES COMMISSIONER JOINS TSA TO HIGHLIGHT REAL ID DEADLINE

Georgia Department of Driver Services (DDS) Commissioner Spencer R. Moore and TSA Regional Spokesperson Mark Howell met with reporters this week at Hartsfield-Jackson Atlanta International Airport to discuss the upcoming REAL ID requirements and enforcement. Georgia has been in compliance with the REAL ID ACT since 2012, and more than 96% of residents already have a compliant ID.

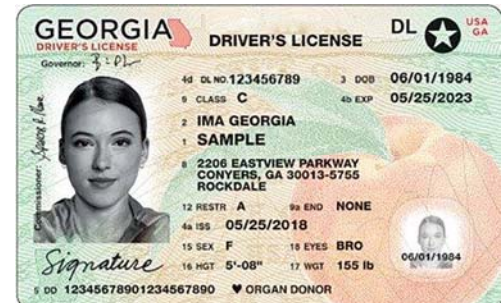
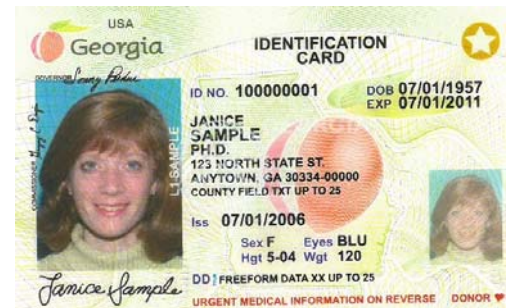
"There are very few states that have 96.2% compliance with REAL ID implementation. We are very proud of that as it means Georgia continues to have one of the most secure licensing processes in the nation," said DDS Commissioner Spencer R. Moore.

With over eight million cardholders, it is expected that less than 20,000 of those on Georgia's driver history data base could be without a Real ID on October 1, 2020. At that time, individuals will not be allowed to clear TSA or enter a Federal building using a non-compliant state-issued driver's license/ID Card. Real ID cards show that the holder has presented the required Homeland Security information during their issuance process and have a card marked with a gold or black star in the righthand corner.

Georgia's process proactively issues Real IDs to all customers who presented the required documentation. Many states created a separate credential or allowed customers to opt out of Real ID issuance which likely added to their scramble now.

For customers without a Real ID card, please review the required documentation provided at this link <http://online.dds.ga.gov/SecureID/accepteddocs.aspx> and remember Tuesday is the busiest day to visit DDS in person.

Those citizens who have a Real ID black or gold star on their card do not have to present documentation again or visit in person. DDS recommends downloading the free mobile app, DDS 2 GO, to renew or replace a license or ID and receive a five-dollar discount.





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Welcome to the GDOT TMC!

The Georgia DOT Transportation Management Center is the 24/7 statewide traffic management center for the state of Georgia. Located in Atlanta, GA, the TMC dispatches responders and manages all traffic incidents affecting the interstates and state highways in the state of Georgia. The TMC also manages construction activity throughout the state that affect Georgia's state highways and interstates. Smaller traffic management centers throughout the state manage these activities during normal business hours.

The GA 511 traffic information phone system provides traffic information to any citizen within the Georgia borders dialing 511 from a cellular device or a landline. Callers also have the option to speak to a live traffic operator to request HERO (Highway Emergency Response Operators) assistance in metro Atlanta or CHAMP (Coordinated Highway Assistance and Maintenance Program) assistance in rural Georgia. These GDOT emergency responders only respond to incidents on the interstate system in Georgia. Callers have the option also speak to a live traffic operator to receive more detailed information regarding their route of travel.

At the TMC our goal is to "keep traffic moving." We do that in various ways. We communicate daily with emergency responders across that state regarding lane blocking incidents and dispatch HERO (and CHAMP). We also dispatch GDOT maintenance and traffic signal personnel to incidents affecting state highways and interstates. Such incidents include, but are not limited to:

- Accidents
- Stalled/abandoned vehicles
- Debris
- Traffic signal malfunctions
- Road sign issues
- GDOT right of way damage

Constant communication between the TMC and emergency responders allows responders to respond to the scene quickly, access the situation and clear the lanes as soon as possible. (Click here to view the FHWA Incident Management [timeline](#).)

All state highway and interstate incidents should be reported to the GDOT TMC or your local CHAMP office. This allows GDOT to access the situation, dispatch the appropriate responders, and ensure the roadway is safe to re-open for traffic flow once the incident clears.

To contact the TMC, call GA 511 or (404) 635-2655.

Please visit the GA 511 website at www.511ga.org.

Download our app **511 Georgia & Atlanta Traffic**.





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UPCOMING EVENTS

January 2020

Grant applications will be accepted beginning Jan. 1, 2020 thru Jan. 31st, 2020

January 7, 8 and 9 – SHRP2 @ Carroll County Fire – 5 sessions (1 Tuesday evening, 2 each day on Wed./Thurs.)

1-9-20 – Stewart County SHRP2 Training Class

1-15-20 – Henry County TIM Team Meeting Locust Grove

1-22-20 Butts County TIM Team Meeting/SHRP2 Training

1-23-20— TIME Quarterly Meeting Dekalb/Rockdale

February 2020

2-5-20 – West Region TIM Team Meeting—Villa Rica

1-29-20 – Mid GA Region TIM Team Meeting Reidsville

1-30-20 – Chatham Region Meeting Garden City/ SHRP2 class in the afternoon

2020-2021 Newly Elected Board Of Directors

Director of Fire: **Chief Keith Sanders, Sandy Springs Fire Department**

Director of Law Enforcement: **Sgt. Jeff Cotter, Bloomingdale Police Department**

Director of Emergency Medical Services: **Mike Ellington, Metro Atlanta Ambulance**

Director of Towing: **Jeremy Matthews, Matthews Garage**

Director of Transportation: **Mike Fletcher, Lowndes County Engineer**

Director of Planning: **Kofi Wakhisi, Atlanta Regional Commission**

Director of Member At Large: **Chief Marvin Riggins, Macon Bibb Fire**



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