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Towing & Recovery Incentive Program (TRIP)



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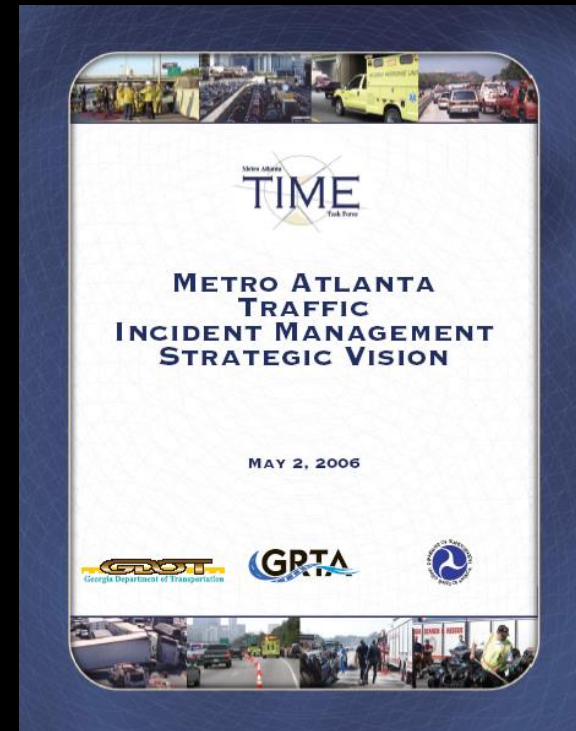


What is TRIP?

TRIP is a quick clearance incentive program to pay heavy-duty recovery companies a monetary bonus for clearing commercial vehicle wrecks within 90 mins.

TRIP is an initiative of the TIME Task Force and a component of the 2006 Metro Atlanta Traffic Incident Management Enhancement Strategic Vision

www.timetaskforce.com



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Program Overview

- Started January 2008
- Activated for major commercial vehicle incidents by H.E.R.O. and/or law enforcement
- 90 mins. roadway clearance
- Incentives: \$2,500 to \$3,500
- Disincentive = \$600 (3 hrs. mark) + \$10 per min. after 3 hrs.
- Time keepers = H.E.R.O. & GDOT TMC



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TRIP Requirements - Equipment

- 30-ton and one 50-ton recovery wrecker (or 40-ton Rotator)
- Support truck including a full set of tools, traffic control & fluid spill mitigation capability
- Other specialized heavy equipment (low-boys, bobcats, etc.)
- 24/7 equipment availability



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TRIP Requirements - Training

- Operators and Supervisors with full certification:
 - Advanced heavy towing and recovery
 - MUTCD traffic control
 - Hazardous material awareness
 - TIM quick clearance strategies
 - NIMS
- Continuing education (8 hrs. annually)



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TRIP Requirements - Compliance

- Inspections:
 - On-site yard and equipment inspections
 - Periodic unannounced inspections
- Response Times:
 - 30 mins. (peak hrs.) for on-scene Supervisor
 - 45 mins. (peak hrs.) for on-scene equipment
- Safety Vests (ANSI Class III) – At all times for all personnel
- Open enrollment/application process



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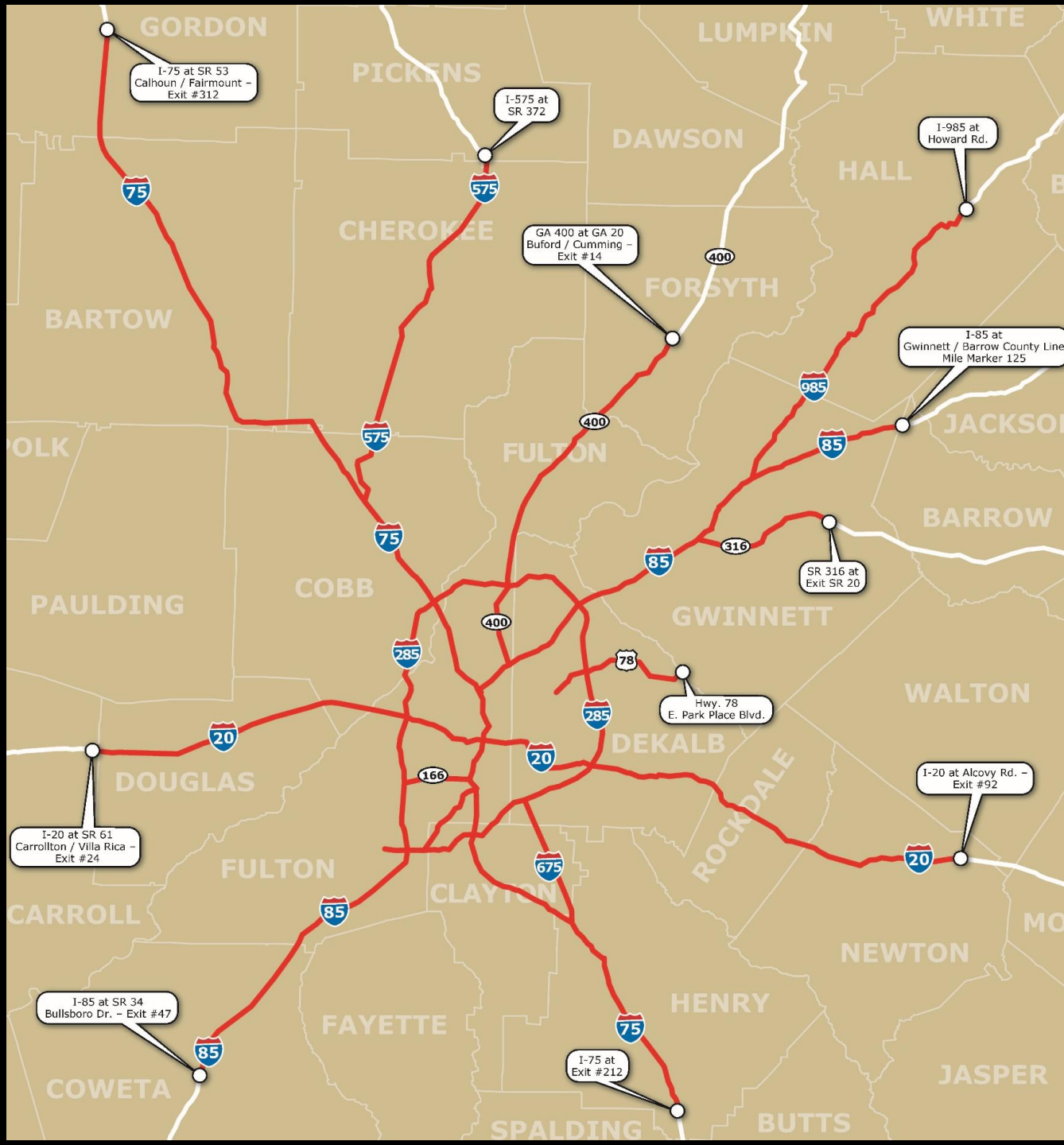


TRIP Territories

- Routes active for two years
 - Nov. 2017 applications received
 - Dec. 2017 applications reviewed
 - Jan. 2018 inspections
 - Feb. 2018 route negotiations
 - Route assignments active April 2018 to March 2020



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TRIP Activation Criteria

When designated vehicle types are involved in incident-types listed below while inside the boundaries, activate TRIP!

Vehicles - DOT Class 5, 6, 7 and 8:

- Truck Tractor Semi-Trailer Combinations
- Trucks over 26,000 lbs. or Bobtail Tractors
- Large Motor Homes (40'+) and Motor Coaches
- Busses
- Aircraft (activate in any incident involving aircraft)

Incident Types:

- Rollover blocking any travel lanes
- Multiple truck crash
- Jack-knifed and not drivable
- Lost Load on or affecting travel lane(s)
- Load Shifted on or affecting travel lane(s)
- Lost tandems / axle or buckled trailer affecting travel lane(s)
- Fire with tires burned off or cargo spilled
- Major impact with guard rail, bridge support or structure on top of barrier wall

TRIP Boundaries:

- I-285 and all interstates inside Perimeter (plus GA 400 and I-675)

Limits: I-85 North to Gwinnett / Barrow line (mile marker 125), I-985 to Howard Rd., SR 316 to SR 20, I-85 South to SR 34, I-75 North to SR 53, I-575 to SR 372, I-75 South to Locust Grove (Exit 212), I-20 West to SR 61, I-20 East to Alcovy Rd., GA-400 North to GA 20.

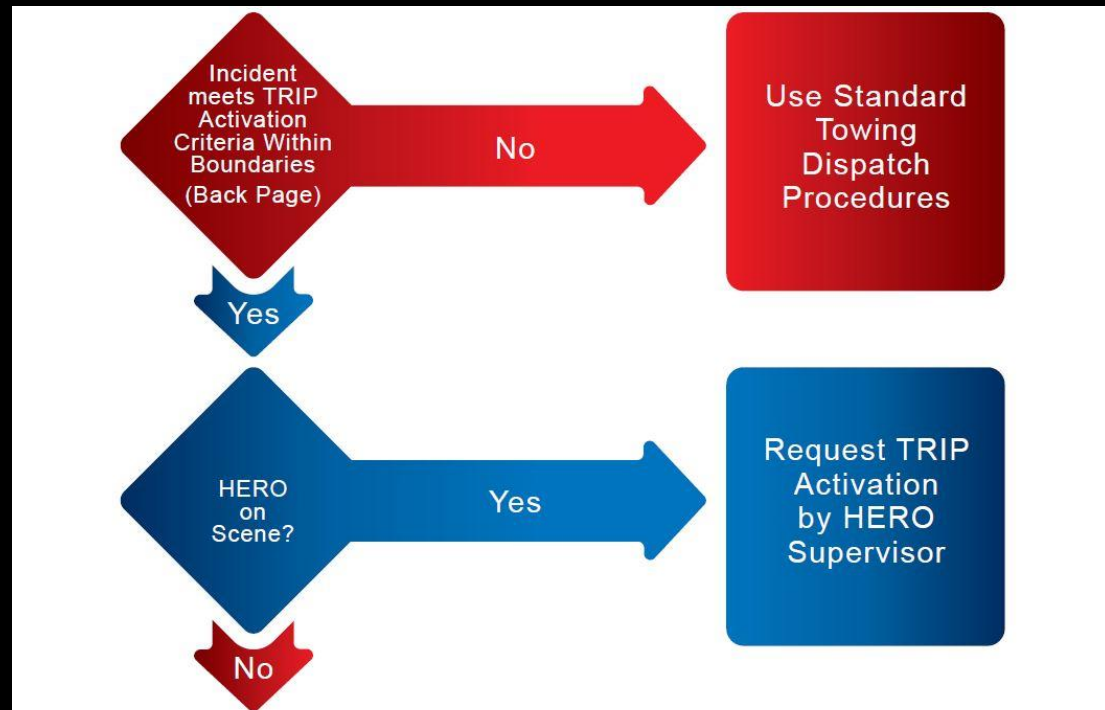


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TRIP Activation Procedures

Notify dispatch to call the GDOT TRIP line - **404-635-2477**. GDOT TMC dispatches TRIP companies directly. **Local 911 dispatchers should not contact the towing companies.**

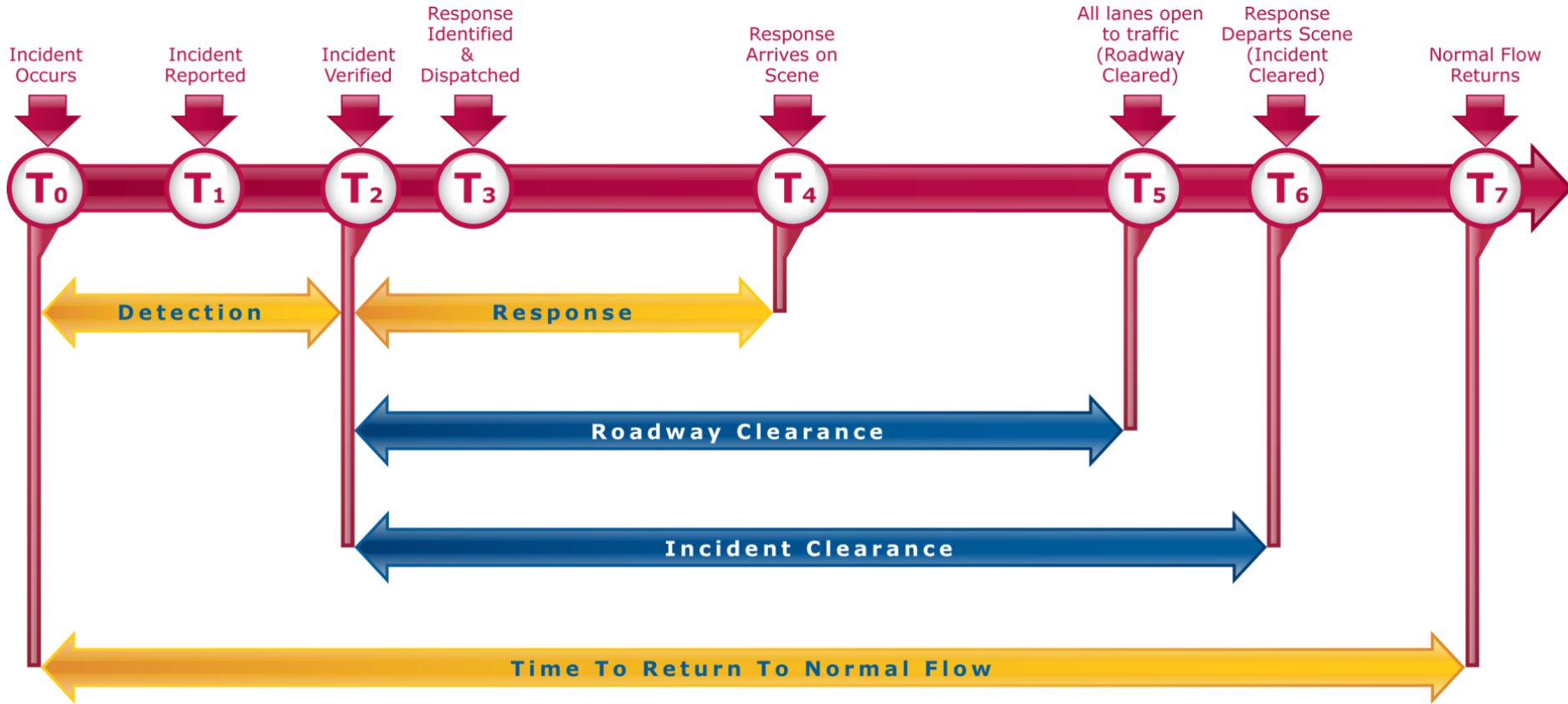


TRIP Activation Procedures:

1. Dispatch/Call GDOT TMC to declare TRIP
2. Confirm local dispatch is not calling tow company
3. Verify TRIP ID Badges upon tow company arrival
4. Coordinate TRIP with HERO Supervisor upon arrival



Incident Timeline



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TRIP Performance Measures

- Independent program evaluation completed in 2011
- Cost savings PER INCIDENT = \$456,396
- Percentage of Savings = 71%
- Financial benefit of TRIP for 2014 & 2015 = \$9,154,431
- Benefit / Cost of 11:1



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TRIP Performance Measures

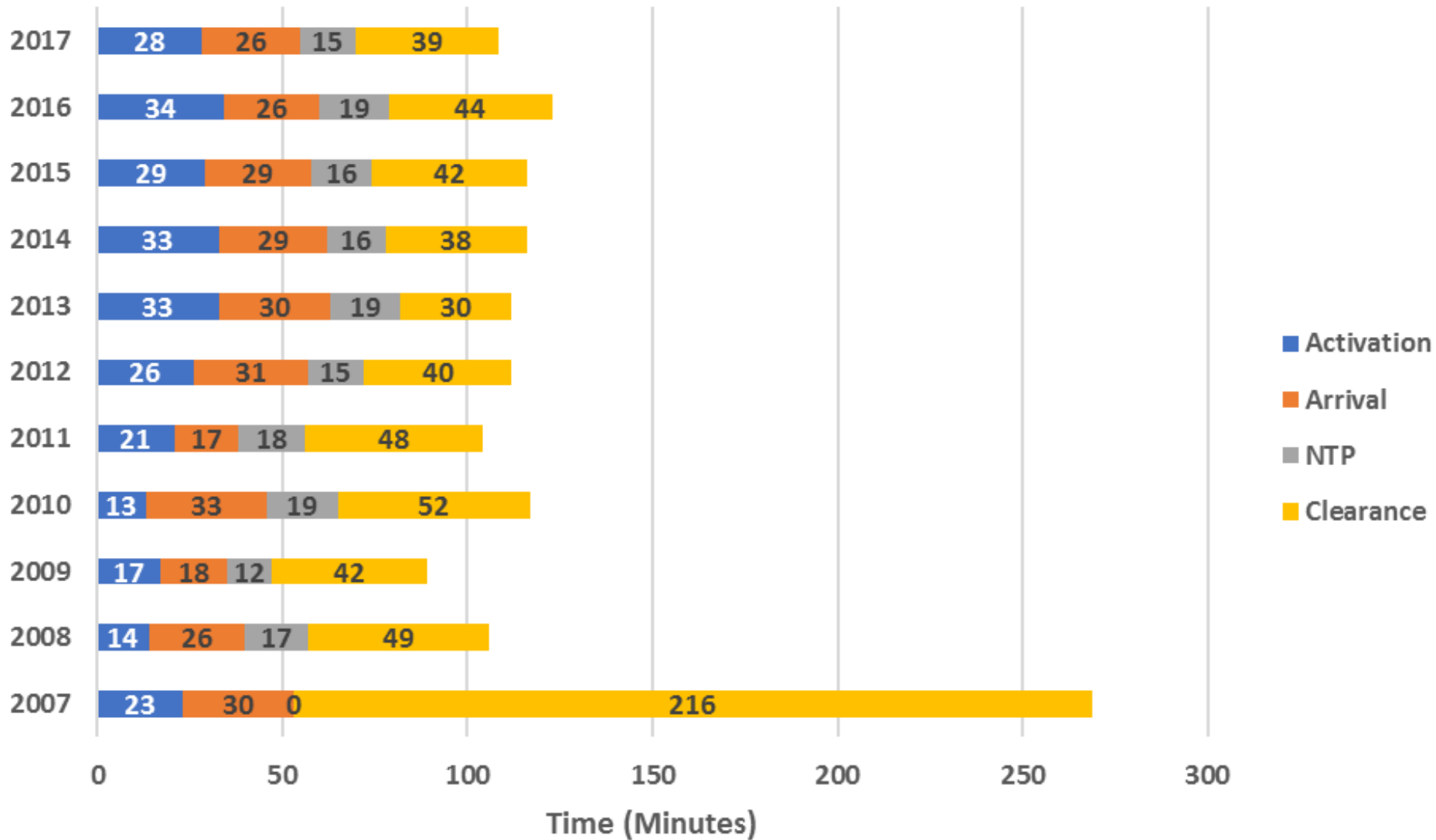
- 2008 = 59 incidents (\$154,900)
- 2009 = 51 incidents (\$132,100)
- 2010 = 34 incidents (\$93,000)
- 2011 = 52 incidents (\$123,800)
- 2012 = 89 incidents (\$227,500)
- 2013 = 111 incidents (\$285,700)
- 2014 = 119 incidents (\$225,420)
- 2015 = 152 incidents (\$369,800)
- 2016 = 129 incidents (\$327,300)
- 2017 = 198 incidents (\$568,500)

TOTAL Incentives Paid = \$2,508,020



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Time to Roadway Clearance 2007-2017



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HERO Supervisor Responsibilities

- Activate TRIP quickly
- Coordinate with GDOT TMC
- Verify CERTIFIED TRIP Supervisors/Operators are on-scene
- Relay all time stamps to GDOT TMC
- Take pictures of scene
- Discuss any issues with management prior to debriefing
- Participate in monthly after incident reviews



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GDOT TMC Responsibilities

- Determine correct TRIP company from route map
- Notify TRIP company of activation
- Record all time stamps
- Provide HERO Supervisor name to the TRIP company
- Provide basic incident information to TRIP companies



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On-scene Responder Responsibilities

- Coordinate with on-scene HERO Supervisor
- Activate TRIP if HERO is not on-scene
- Call TMC @ 404-635-2477; identify agency and name
- Relay time information of TRIP company until HERO is on-scene



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911 Dispatcher Responsibilities

- After officer notification of TRIP, call GDOT TMC @ 404-635-2477
- **Do not call towing company!**



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Questions?



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