Towing & Recovery Incentive Program (TRIP)
What is TRIP?

TRIP is a quick clearance incentive program to pay heavy-duty recovery companies a monetary bonus for clearing commercial vehicle wrecks within 90 mins.

TRIP is an initiative of the TIME Task Force and a component of the 2006 Metro Atlanta Traffic Incident Management Enhancement Strategic Vision

www.timetaskforce.com
Program Overview

- Started January 2008
- Activated for major commercial vehicle incidents by H.E.R.O. and/or law enforcement
- 90 mins. roadway clearance
- Incentives: $2,500 to $3,500
- Disincentive = $600 (3 hrs. mark) + $10 per min. after 3 hrs.
- Time keepers = H.E.R.O. & GDOT TMC
TRIP Requirements - Equipment

• 30-ton and one 50-ton recovery wrecker (or 40-ton Rotator)
• Support truck including a full set of tools, traffic control & fluid spill mitigation capability
• Other specialized heavy equipment (low-boys, bobcats, etc.)
• 24/7 equipment availability
TRIP Requirements - Training

- Operators and Supervisors with full certification:
  - Advanced heavy towing and recovery
  - MUTCD traffic control
  - Hazardous material awareness
  - TIM quick clearance strategies
  - NIMS

- Continuing education (8 hrs. annually)
TRIP Requirements - Compliance

- Inspections:
  - On-site yard and equipment inspections
  - Periodic unannounced inspections

- Response Times:
  - 30 mins. (peak hrs.) for on-scene Supervisor
  - 45 mins. (peak hrs.) for on-scene equipment

- Safety Vests (ANSI Class III) – At all times for all personnel

- Open enrollment/application process
TRIP Territories

- Routes active for two years
  - Nov. 2017 applications received
  - Dec. 2017 applications reviewed
  - Jan. 2018 inspections
  - Feb. 2018 route negotiations
  - Route assignments active April 2018 to March 2020
## TRIP Activation Criteria

When designated vehicle types are involved in incident-types listed below while inside the boundaries, activate TRIP!

<table>
<thead>
<tr>
<th>Vehicles - DOT Class 5, 6, 7 and 8:</th>
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<tbody>
<tr>
<td>✔ Truck Tractor Semi-Trailer Combinations</td>
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<tr>
<td>✔ Trucks over 26,000 lbs. or Bobtail Tractors</td>
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<tr>
<td>✔ Large Motor Homes (40’+) and Motor Coaches</td>
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<tr>
<td>✔ Busses</td>
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<td>✔ Aircraft (activate in any incident involving aircraft)</td>
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<table>
<thead>
<tr>
<th>Incident Types:</th>
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<tbody>
<tr>
<td>✔ Rollover blocking any travel lanes</td>
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<tr>
<td>✔ Multiple truck crash</td>
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<tr>
<td>✔ Jack-knifed and not drivable</td>
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<tr>
<td>✔ Lost Load on or affecting travel lane(s)</td>
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<tr>
<td>✔ Load Shifted on or affecting travel lane(s)</td>
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<tr>
<td>✔ Lost tandems / axle or buckled trailer affecting travel lane(s)</td>
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<td>✔ Fire with tires burned off or cargo spilled</td>
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<td>✔ Major impact with guard rail, bridge support or structure on top of barrier wall</td>
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<th>TRIP Boundaries:</th>
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<tr>
<td>✔ I-285 and all interstates inside Perimeter (plus GA 400 and I-675)</td>
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**Limits:** I-85 North to Gwinnett / Barrow line (mile marker 125), I-985 to Howard Rd., SR 316 to SR 20, I-85 South to SR 34, I-75 North to SR 53, I-575 to SR 372, I-75 South to Locust Grove (Exit 212), I-20 West to SR 61, I-20 East to Alcovy Rd., GA-400 North to GA 20.
TRIP Activation Procedures

Notify dispatch to call the GDOT TRIP line - **404-635-2477**. GDOT TMC dispatches TRIP companies directly. **Local 911 dispatchers should not contact the towing companies.**

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**TRIP Activation Procedures:**

1. Dispatch/Call GDOT TMC to declare TRIP
2. Confirm local dispatch is **not** calling tow company
3. Verify TRIP ID Badges upon tow company arrival
4. Coordinate TRIP with HERO Supervisor upon arrival
Incident Timeline

- Incident Occurs
- Incident Reported
- Incident Verified
- Response Identified & Dispatched
- Response Arrives on Scene
- All lanes open to traffic (Roadway Cleared)
- Response Departs Scene (Incident Cleared)
- Normal Flow Returns

Detection
Response
Roadway Clearance
Incident Clearance
Time To Return To Normal Flow
TRIP Performance Measures

- Independent program evaluation completed in 2011
- Cost savings PER INCIDENT = $456,396
- Percentage of Savings = 71%
- Financial benefit of TRIP for 2014 & 2015 = $9,154,431
- Benefit / Cost of 11:1
## TRIP Performance Measures

- 2008 = 59 incidents ($154,900)
- 2009 = 51 incidents ($132,100)
- 2010 = 34 incidents ($93,000)
- 2011 = 52 incidents ($123,800)
- 2012 = 89 incidents ($227,500)
- 2013 = 111 incidents ($285,700)
- 2014 = 119 incidents ($225,420)
- 2015 = 152 incidents ($369,800)
- 2016 = 129 incidents ($327,300)
- 2017 = 198 incidents ($568,500)

**TOTAL Incentives Paid = $2,508,020**
HERO Supervisor Responsibilities

- Activate TRIP quickly
- Coordinate with GDOT TMC
- Verify CERTIFIED TRIP Supervisors/Operators are on-scene
- Relay all time stamps to GDOT TMC
- Take pictures of scene
- Discuss any issues with management prior to debriefing
- Participate in monthly after incident reviews
GDOT TMC Responsibilities

- Determine correct TRIP company from route map
- Notify TRIP company of activation
- Record all time stamps
- Provide HERO Supervisor name to the TRIP company
- Provide basic incident information to TRIP companies
On-scene Responder Responsibilities

- Coordinate with on-scene HERO Supervisor
- Activate TRIP if HERO is not on-scene
- Call TMC @ 404-635-2477; identify agency and name
- Relay time information of TRIP company until HERO is on-scene
911 Dispatcher Responsibilities

• After officer notification of TRIP, call GDOT TMC @ 404-635-2477

• Do not call towing company!
Questions?